

Loss of Audio/Network Connection Customer Care Program

You can also call +49-(0)8142-4401111 for assistance.

Step 1
Check Valid Model and
Serial No.



Step 2
Select
Return Type



Step 3
Enter
Information / Submit



Step 4
Request Completed /
Order Details



Thank You For Submitting Your Product Information!

Your request has been submitted. Please print or save this page and record your order number below for future inquiries. Instructions, packaging materials and a shipping label to return your receiver will be sent to you in 7-10 business days.

We, at Onkyo, thank you for your patience and continued support.

The packing we send to you will be for the receiver/head unit ONLY. DO NOT SEND additional items with your unit (like remotes, cables and microphones). If you purchased a Home Theater System or Audio System, DO NOT SEND the included speakers.

Submitted Information:

Order Number	RE033114
First Name *	Ramon
Last Name *	Blumenthal
Company	
Address 1 *	Tornslingan 41
Address 2	Lgh 1005
City/Town/Locality *	Trångsund
Country *	SE
Postal Code *	14261
Phone Number *	+46739299770
Email *	ramon7@comhem.se
Do you need a Box and Label, or just a Label to return your unit? *	boxandlabel

Bank Name (Required For Cashback)

IBAN (Required For Cashback)

BIC (Required For Cashback)

Rebate Amount

Rebate Currency

Return Type

Repair

Your Model

TX-NR609

Your Serial Number

3342MP5131609239

Agree to Onkyo Europe's terms and conditions.

Agree

Print

Close